

**Forsyth County Department of Social Services
Board of Directors Meeting
December 15, 2014**

Call to Order at 4:40pm

Present:

Debra Donahue, Evelyn Terry, Pat Read, Claudette Weston, Diane Wimmer, Daphne Taylor, Victor Isler, Gloria Woods, Ava Smith-Pegues

Absent:

Dave Plyler, Walter Marshall, Nancy Young

Information

There were no public comments

There were no staff Introductions

The Director's Report included

- Transition proceeds smoothly
- Weekly staff meetings will continue
- A reception for Ms. Donahue with DSS Community Partners will be held this evening
- Ms. Donahue will engage the staff in
 - Accountability
 - Monitoring progress
 - Celebrating small successes
 - Looking at transparency between the County and the Agency

Consent

A motion was not made on the Minutes from the November 24, 2014 meeting because there was not a quorum of the Board present.

Division Updates

Administration

- Performance Appraisals submitted after January 1 will have a new accountability element attached to performance training
- Training will include an 18-month supervisory development program
- The Develop U program will begin Cohort 6 in the Spring of 2015
- General Competency program graduated 187 staff

Income Support Services

- The six thousand overdue applications are down to 854
- Overtime continues to be a tool to help manage the caseload
- Reducing the overdue caseload has had positive impact on Call Center
- ISS will continue to make sure all staff are adequately trained

The meeting adjourned at 5:30pm.